



## **Texas Department of Insurance**

### **Division of Workers' Compensation**

Medical Fee Dispute Resolution, MS-48

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645

518-804-4000 telephone • 512-804-4811 fax • [www.tdi.texas.gov](http://www.tdi.texas.gov)

## **MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION**

### **GENERAL INFORMATION**

#### **Requestor Name and Address**

ST DAVIDS MEDICAL CENTER  
3701 KIRBY DR STE 1288  
HOUSTON TX 77098-3916

#### **Respondent Name**

Twin City Fire Insurance Co.

#### **Carrier's Austin Representative Box**

Box Number 47

#### **MFDR Tracking Number**

M4-12-2055-01

#### **MFDR Date Received**

February 14, 2012

### **REQUESTOR'S POSITION SUMMARY**

**Requestor's Position Summary February 13, 2012:** "It is the position of the Provider that all charges relating to the admission of this claimant are due and payable and not subject to the improper reductions taken by the carrier in this case. The carrier's position is incorrect and in violation of the Hospital Facility Fee Guidelines for inpatient services."

**Amount in Dispute:** \$14,266.90

### **RESPONDENT'S POSITION SUMMARY**

**Respondent's Position Summary Dated February 23, 2012:** "The Carrier contends that provider has been fully compensated for this service and is not entitled to additional reimbursement."

**Response Submitted by:** The Hartford, 300 S. State St, Syracuse, NY 13202

### **SUMMARY OF FINDINGS**

Date(s) of Service	Disputed Services	Amount In Dispute	Amount Due
April 20, 2011 through April 21, 2011	Outpatient Hospital Services	\$14,266.90	\$14,078.53

### **FINDINGS AND DECISION**

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

#### **Background**

1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 Texas Administrative Code §134.403, titled *Hospital Facility Fee Guideline – Outpatient*, sets out the reimbursement guidelines for facility services provided in an outpatient acute care hospital.
3. 28 Texas Administrative Code §134.203, titled *Medical Fee Guideline for Professional Services*, sets out the reimbursement guidelines for professional medical services.
4. The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of benefits dated June 2, 2011

- W1 – WORKERS COMPENSATION STATE FEE SCHEDULE ADJUSTMENT PAYMENT OF SERVICES ARE INCLUDED IN THE VISIT RATE
- 97 – PYMNT IS INCLUDED IN THE ALLOWANCE FOR ANOTHER SRVC/PX. INCLUDED IN GLOBAL REIMBURSEMENT. REIMBURSEMENT IS BEING WITHHELD AS THIS PROCEDURE IS CONSIDERED INTEGRAL TO THE PRIMARY PROC BILLED.
- W1 – WORKERS COMPENSATION STATE FEE SCHEDULE ADJUSTMENT. THIS SERVICE IS RE-PRICED ACCORDING TO THE TX PHYSICIAN FEE SCHED
- W1 – WORKERS COMPENSATION STATE FEE SCHEDULE ADJUSTMENT. MAR AMOUNT IS GREATER THEN THE CHARGED AS PER TEXAS HOSPITAL GUIDELINES.
- 217 – THE CHARGES HAVE BEEN DISCOUNTED PER REVIEW BY QMEDTRIX'S BILLCHEK SERVICE. FOR QUESTIONS REGARDING THIS ADJUSTMENT, PLEASE CALL QMEDTRIX AT 1-800-833-1993.

Explanation of benefits dated November 18, 2011

- 18 – REIMBURSEMENT FOR PROCEDURE WAS WITHHELD DUE TO A PREVIOUS SUBMISSION.
- W1 – WORKERS COMPENSATION STATE FEE SCHEDULE ADJUSTMENT. WHEN MEDICALLY NECESSARY, IMPLANTABLES & ORTHOTICS AND PROSTHETICS ARE REIMBURSED AT COST TO THE HOSPITAL PLUS 10% PER THE TEXAS ACUTE CARE INPATIENT HOSPITAL FEE GUIDELINE.

### **Issues**

1. Are the disputed services subject to a contractual agreement between the parties to this dispute?
2. What is the applicable rule for determining reimbursement for the disputed services?
3. What is the recommended payment amount for the services in dispute?
4. What is the additional recommended payment for the implantable items in dispute?
5. Is the requestor entitled to reimbursement?

### **Findings**

1. Review of the submitted documentation finds no information to support that the disputed services are subject to a contractual agreement between the parties to this dispute.
2. This dispute relates to facility services performed in an outpatient hospital setting with reimbursement subject to the provisions of 28 Texas Administrative Code §134.403, which requires that the reimbursement calculation used for establishing the maximum allowable reimbursement (MAR) shall be the Medicare facility specific amount, including outlier payment amounts, determined by applying the most recently adopted and effective Medicare Outpatient Prospective Payment System (OPPS) reimbursement formula and factors as published annually in the Federal Register with the application of minimal modifications as set forth in the rule. Per §134.403(f)(1), the sum of the Medicare facility specific reimbursement amount and any applicable outlier payment amount shall be multiplied by 200 percent, unless a facility or surgical implant provider requests separate reimbursement of implantables. Review of the submitted documentation finds that separate reimbursement for implantables was requested. Therefore, per §134.403(f)(1)(B), the facility specific reimbursement amount including outlier payments is multiplied by 130 percent. Per §134.403(f)(2), when calculating outlier payment amounts, the facility's total billed charges shall be reduced by the facility's billed charges for any item reimbursed separately under §134.403(g). The facility's total billed charges for the separately reimbursed implantable items are \$104,607.00. Accordingly, the facility's total billed charges shall be reduced by this amount for the purpose of calculating any outlier payments below.
3. Under the Medicare Outpatient Prospective Payment System (OPPS), each billed service is assigned an Ambulatory Payment Classification (APC) based on the procedure code used, the supporting documentation and the other services that appear on the bill. A payment rate is established for each APC. Depending on the services provided, hospitals may be paid for more than one APC per encounter. Payment for ancillary and supportive items and services, including services that are billed without procedure codes, is packaged into payment for the primary service. A full list of APCs is published quarterly in the OPPS final rules which are publicly available through the Centers for Medicare and Medicaid Services (CMS) website. Reimbursement for the disputed services is calculated as follows:
  - Procedure code C1820, date of service April 20, 2011, represents implantable items for which the provider has requested separate reimbursement. The charge for this line item will not be considered for calculating outlier payments. Payment for separately reimbursed implantable items is addressed below.
  - Procedure code C1897, date of service April 20, 2011, represents implantable items for which the provider has requested separate reimbursement. The charge for this line item will not be considered for calculating

outlier payments. Payment for separately reimbursed implantable items is addressed below.

- Procedure code 84132, date of service April 20, 2011, has a status indicator of A, which denotes services paid under a fee schedule or payment system other than OPPS. Per 28 Texas Administrative Code §134.403(h), for outpatient services for which Medicare reimburses using fee schedules other than OPPS, reimbursement is made using the applicable Division fee guideline in effect for that service on the date the service was provided. Facility payment for the technical component of this service is calculated according to the Medical Fee Guideline for Professional Services, §134.203(e)(1). The fee listed for this code in the Medicare Clinical Fee Schedule is \$6.47. 125% of this amount is \$8.09. The recommended payment is \$8.09.
  - Procedure code 63685, date of service April 20, 2011, has a status indicator of S, which denotes a significant procedure, not subject to multiple-procedure discounting, paid under OPPS with separate APC payment. These services are classified under APC 0039, which, per OPPS Addendum A, has a payment rate of \$14,743.58. This amount multiplied by 60% yields an unadjusted labor-related amount of \$8,846.15. This amount multiplied by the annual wage index for this facility of 0.948 yields an adjusted labor-related amount of \$8,386.15. The non-labor related portion is 40% of the APC rate or \$5,897.43. The sum of the labor and non-labor related amounts is \$14,283.58. Per 42 Code of Federal Regulations §419.43(d) and Medicare Claims Processing Manual, CMS Publication 100-04, Chapter 4, §10.7.1, if the total cost for a service exceeds 1.75 times the OPPS payment and also exceeds the annual fixed-dollar threshold of \$2,025, the outlier payment is 50% of the amount by which the cost exceeds 1.75 times the OPPS payment. Per the OPPS Facility-Specific Impacts file, CMS lists the cost-to-charge ratio for this provider as 0.186. This ratio multiplied by the billed charge of \$3,610.00 yields a cost of \$671.46. The total cost of all packaged items is allocated proportionately across all separately paid OPPS services based on the percentage of the total APC payment. The APC payment for these services of \$14,283.58 divided by the sum of all APC payments is 90.79%. The sum of all packaged costs is \$23,950.84. The allocated portion of packaged costs is \$21,744.27. This amount added to the service cost yields a total cost of \$22,415.73. The cost of these services exceeds the annual fixed-dollar threshold of \$2,025. The amount by which the cost exceeds 1.75 times the OPPS payment is \$0.00. The total APC payment for this line is \$14,283.58. This amount multiplied by 130% yields a MAR of \$18,568.65.
  - Procedure code 63664, date of service April 20, 2011, has a status indicator of T, which denotes a significant procedure subject to multiple-procedure discounting. The highest paying status T procedure is paid at 100%; all others are paid at 50%. This procedure is paid at 100%. These services are classified under APC 0687, which, per OPPS Addendum A, has a payment rate of \$1,496.15. This amount multiplied by 60% yields an unadjusted labor-related amount of \$897.69. This amount multiplied by the annual wage index for this facility of 0.948 yields an adjusted labor-related amount of \$851.01. The non-labor related portion is 40% of the APC rate or \$598.46. The sum of the labor and non-labor related amounts is \$1,449.47. Per 42 Code of Federal Regulations §419.43(d) and Medicare Claims Processing Manual, CMS Publication 100-04, Chapter 4, §10.7.1, if the total cost for a service exceeds 1.75 times the OPPS payment and also exceeds the annual fixed-dollar threshold of \$2,025, the outlier payment is 50% of the amount by which the cost exceeds 1.75 times the OPPS payment. Per the OPPS Facility-Specific Impacts file, CMS lists the cost-to-charge ratio for this provider as 0.186. This ratio multiplied by the billed charge of \$3,610.00 yields a cost of \$671.46. The total cost of all packaged items is allocated proportionately across all separately paid OPPS services based on the percentage of the total APC payment. The APC payment for these services of \$1,449.47 divided by the sum of all APC payments is 9.21%. The sum of all packaged costs is \$23,950.84. The allocated portion of packaged costs is \$2,206.57. This amount added to the service cost yields a total cost of \$2,878.03. The cost of these services exceeds the annual fixed-dollar threshold of \$2,025. The amount by which the cost exceeds 1.75 times the OPPS payment is \$341.46. 50% of this amount is \$170.73. The total APC payment for this line, including outlier payment, is \$1,620.20. This amount multiplied by 130% yields a MAR of \$2,106.26.
  - Procedure code J2250, date of service April 20, 2011, has a status indicator of N, which denotes packaged items and services with no separate APC payment; payment is packaged into the reimbursement for other services, including outliers.
  - Procedure code J2405, date of service April 20, 2011, has a status indicator of N, which denotes packaged items and services with no separate APC payment; payment is packaged into the reimbursement for other services, including outliers.
4. Additionally, the provider requested separate reimbursement of implantables. Per §134.403(g), "Implantables, when billed separately by the facility or a surgical implant provider in accordance with subsection (f)(1)(B) of this section, shall be reimbursed at the lesser of the manufacturer's invoice amount or the net amount (exclusive of rebates and discounts) plus 10 percent or \$1,000 per billed item add-on, whichever is less, but not to exceed \$2,000 in add-on's per admission." Review of the submitted

documentation finds that the separate implantables include:

- "GENERATOR NEURO RECHG B" as identified in the itemized statement and labeled on the invoice as "RESTORE NEUROSTIM" with a cost per unit of \$16,000.00;
- "LEAD, NEUROSTIMULATOR T" as identified in the itemized statement and labeled on the invoice as "LEAD NUERO STM 39565-65" with a cost per unit of \$5,900.00.

The total net invoice amount (exclusive of rebates and discounts) is \$21,900.00. The total add-on amount of 10% or \$1,000 per billed item add-on, whichever is less, but not to exceed \$2,000 in add-on's per admission is \$1,590.00. The total recommended reimbursement amount for the implantable items is \$23,490.00.

5. The total allowable reimbursement for the services in dispute is \$44,173.01. This amount less the amount previously paid by the insurance carrier of \$30,094.48 leaves an amount due to the requestor of \$14,078.53. This amount is recommended.

### **Conclusion**

For the reason stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$14,078.53.

### ***ORDER***

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$14,078.53, plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this order.

### **Authorized Signature**

_____	_____	<u>February 20, 2013</u>
Signature	Medical Fee Dispute Resolution Officer	Date

_____	_____	_____
Signature	Medical Fee Dispute Resolution Manager	Date

### ***YOUR RIGHT TO APPEAL***

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision* together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party.****

**Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**